





PUMPTEC-PLUS Pump Protection System Installation and Operating Guide

Before Getting Started

Read and follow safety instructions. Refer to product data plate(s) for additional operating instructions and specifications.

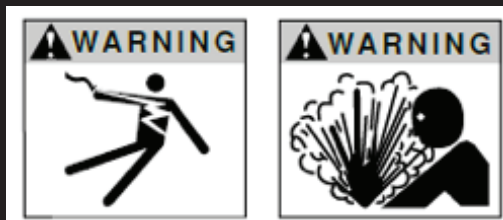
This is the safety alert symbol. When you see this  symbol on your pump or in this manual, look for one of the following signal words and be alert to the potential for personal injury:

 **DANGER** warns about hazards that will cause serious personal injury, death or major property damage if ignored.

 **WARNING** warns about hazards that can cause serious personal injury, death or major property damage if ignored.

 **CAUTION** warns about hazards that will or can cause minor personal injury or major property damage if ignored.

 **NOTICE** indicates special instructions which are imported but not related to hazards. Carefully read and follow all safety instructions in this manual and on pump.



WARNING

RISK OF ELECTRIC SHOCK - This pump is supplied with a grounding conductor and grounding type attachment plug. To reduce risk of electric shock, be certain that it is connected only to a properly grounded, grounding-type receptacle. Disconnect power before working on or around the Inline system. Do not use the Inline system in swimming areas.

This equipment should be installed by technically qualified personnel. Failure to install it in compliance with national and local electrical codes and within Franklin Electric recommendations may result in electrical shock or fire hazard, unsatisfactory performance or equipment failure. Installation information is available through pump manufacturers and distributors, or directly from Franklin Electric at our toll-free number 1-800-348-2420.

This equipment must not be used by children or persons with reduced physical, sensory or mental abilities, or lacking in experience and expertise, unless supervised or instructed. Children may not use the equipment, nor may they play with the equipment or in the immediate vicinity.

If the power cord is damaged, it must only be replaced by qualified personnel.

CAUTION

- Keep work area clean, well-lit, and uncluttered.
- Keep safety labels clean and in good condition.
- Wear safety glasses while installing or performing maintenance on pump.
- Do not run pump dry. Fill pump with water before starting or pump will be damaged.
- Make sure all **ELECTRICAL POWER IS OFF** before connecting any electrical wires. Wire Inline Pressure Boosting System for correct voltage. Follow all pump wiring instructions provided in the "Wiring" section of this manual.

Table of Contents

Before Getting Started	2
Features	4
Installation	5
Operation	8
Troubleshooting During Installation	11
Troubleshooting After Installation	12

PUMPTEC-PLUS Pump Protection System

Features

- Over/Underload Protection
- Over/Under Voltage Protection
- Rapid Cycle Detection
- Fault Indicator Lights
- Run Indicator Light
- 5 hp Contactor
- Heavy-Duty Terminal Blocks
- Snapshot Calibration
 - Continuous Calibration Memory
 - Works With All Single-phase Motors
 - Transient Surge Protection
 - UL Listed (E104778)
 - Adjustable Automatic Restart Timer
 - Toll-Free Customer Support (800-348-2420)

Installation Information

⚠ WARNING To avoid possible fatal shock, disconnect power at the main power panel before installing, wiring or servicing Pumptec-Plus.

⚠ CAUTION This product does not replace a motor control box or the need for motor overload protection. Installation and motor overload protection should be in accordance with National Electrical Code Article 430 or in accordance with motor manufacturer's recommendations.

NOTE: This unit requires calibration before operation. Calibration is described in step 7 of the installation instructions.

Technical Specifications	
Horsepower Rating	1/2 to 5 hp
Operating Voltage	230 VAC*
Operating Frequency	60 Hz
Power Consumption	5 Watts
Operating Temperature Range	-15 °F to 140 °F
Over/Under Voltage Trip	±10%
Over/Underload Trip	±25%**
Rapid Cycle Trip	4 starts/min
Trip Response Time	2.5 sec
Automatic Restart Time	1 min to 4hr 15 min
Over/Under Voltage Retry	2 min
Calibration Abort Time	3 min
Calibration Memory	10 years
Contactor Rating	5 hp

* 220 Volt, 50 Hz for model #5800060500

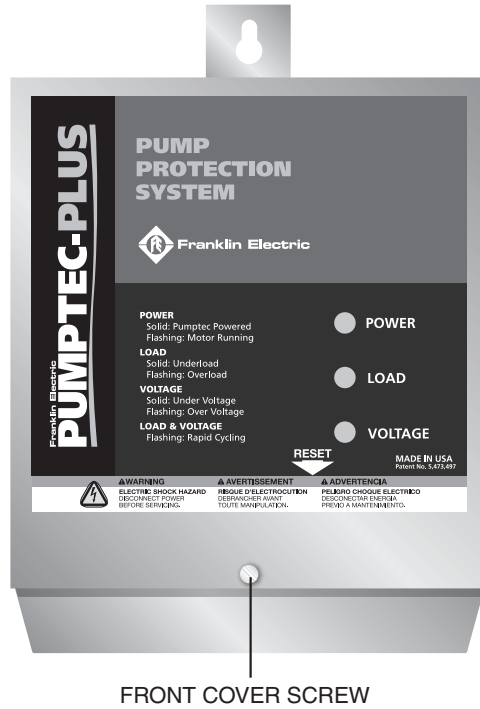
** Percent of load time of calibration SNAPSHOT

PUMPTEC-PLUS Pump Protection System

Installation

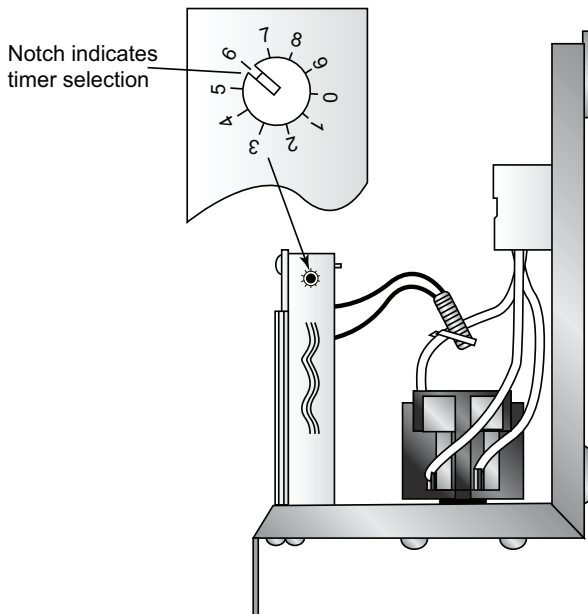
1. Remove Cover

Remove the Pumptec-Plus cover by removing the cover screw and sliding the cover up. Place cover in a safe location.



2. Set the Timer Switch

Set the automatic timer switch to the desired reset time. This will determine the time after an underload trip condition (dry well condition) has occurred until the Pumptec-Plus will try to restart the motor.



Timer Switch Settings
0) Manual Reset
1) 1 Minute
2) 2 Minutes
3) 4 Minutes
4) 8 Minutes
5) 16 Minutes
6) 32 Minutes
7) 1 Hour 4 Minutes
8) 2 Hours 8 Minutes
9) 4 Hours 16 Minutes

PUMPTEC-PLUS Pump Protection System

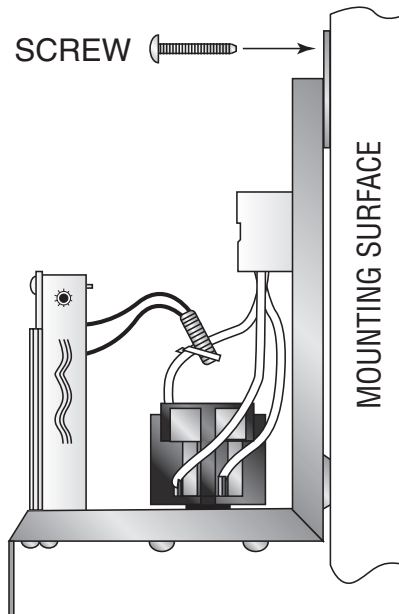
3. Mount the Unit

Mount the Pumptec-Plus unit in a location convenient for wiring. Avoid direct sunlight, rain or snow.



WARNING

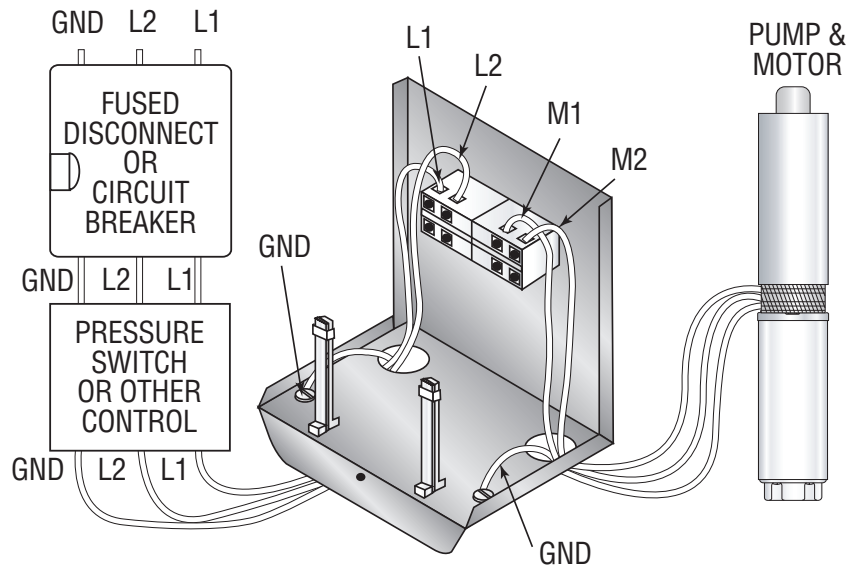
DISCONNECT POWER AT THE MAIN PANEL before installing, wiring or servicing the Pumptec-Plus unit. Serious or fatal shock may occur if power is not disconnected.



4. Connect Power and Motor

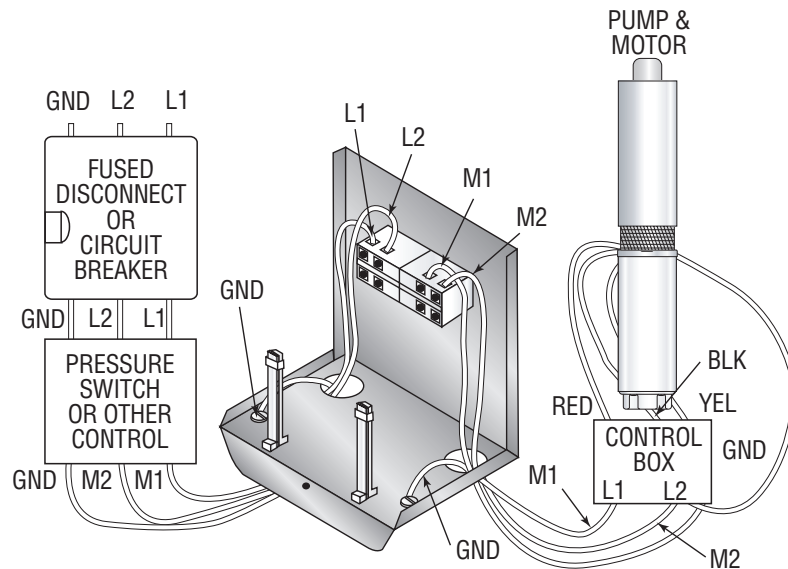
Check to make sure the 230 Volt power has been disconnected. Connect Pumptec-Plus unit to the pump motor and the 230 Volt AC line according to one of the two- or three-wire installation drawings below. Pumptec-Plus may be wired into the circuit before or after the pressure switch, float switch or other system control switch.

2-WIRE INSTALLATION

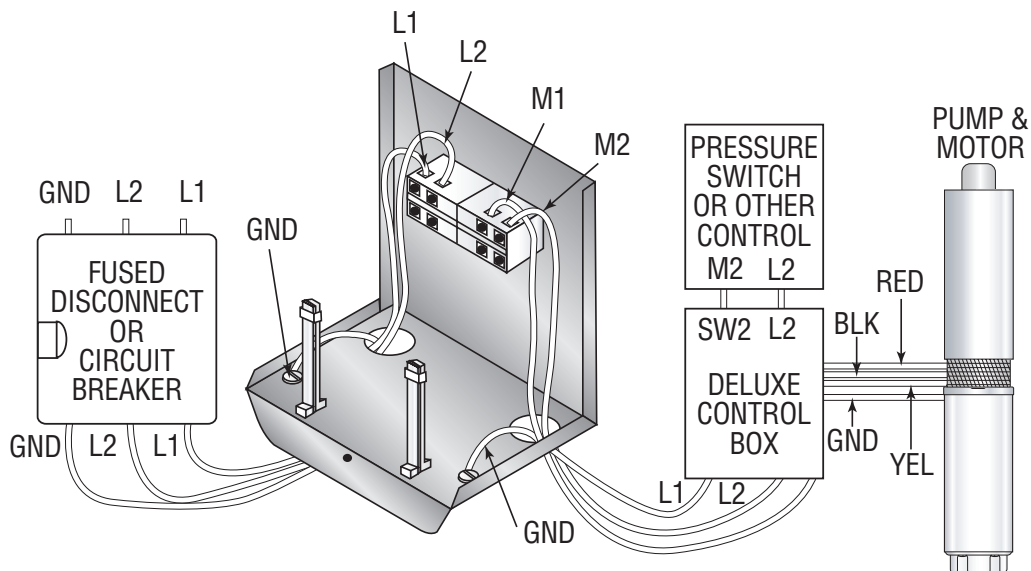


PUMPTEC-PLUS Pump Protection System

3-WIRE INSTALLATION



3-WIRE INSTALLATION WITH DELUXE CONTROL BOX



5. Replace Cover

Replace cover and secure with screw provided.

6. Apply Power

Once power is applied the Pumptec-Plus unit should trip, indicating an overload condition (blinking yellow light) when the pump tries to run. This is normal and is a reminder that Pumptec-Plus requires calibration.

NOTE: Some 1/2 hp motors will not trip in an overload condition upon the initial application of power. The green light will blink instead. This is also a normal condition. Proceed to step 7.

PUMPTEC-PLUS Pump Protection System

7. Calibrate

Before the Pumptec-Plus unit is ready for use it **MUST BE CALIBRATED**. The calibration procedure is quick and as simple as taking a snapshot.

Calibration may be performed as many times as desired by following steps A, B, and C below.

- A. Press and hold in the reset button on the bottom of the Pumptec-Plus enclosure until the green, yellow, and red lights blink alternately. This should take approximately 10 seconds. You will hear the Pumptec-Plus contactor engage and the motor should start. Release the reset button. Steps B and C must be completed within three minutes or the calibration procedure will be aborted.
- B. Verify that the pump system is running normally (i.e. the system is pumping water and the motor current is normal). Try to achieve maximum water flow rate. Calibration on a fully recovered well is recommended.
- C. Briefly press the reset switch again and then release it. You have just taken a snapshot of the motor load. All indicator lights will go off. After 2 to 3 seconds, the green light will start flashing, indicating the system is running normally and calibration is complete. Over/underload trips will occur at 125% and 75% of the snapshot load.

NOTE: Continuous memory holds calibration snapshot even if power is absent.



Pumptec-Plus should only be calibrated by qualified service personnel. Calibration on a faulty pump system will not provide protection.

Operation

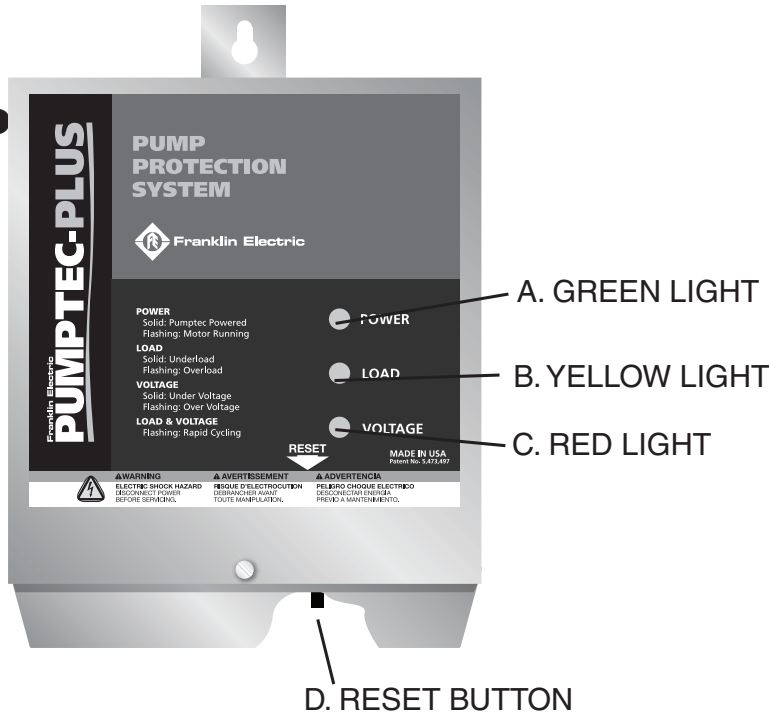
Under normal operating conditions, Pumptec-Plus requires no special attention. The power line voltage and motor power draw are continuously measured. If a fault condition is detected, an indication is given by a light on the front panel and the motor is disconnected from the power line.

Pumptec-Plus measures the actual motor power (Watts), not motor amps or power factor. The motor power draw at the moment of calibration is permanently memorized by Pumptec-Plus. If the motor power draw differs from the memorized calibration power by more than $\pm 25\%$, Pumptec-Plus will turn off the pump motor. It is very important to make sure the pump system is running normally during the calibration process.

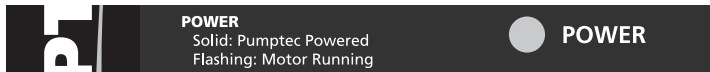
There are three indicator lights (A, B, and C) visible through the front cover. Each light is a different color and each has a special meaning. Also, on the bottom of the unit enclosure is a reset button (D). The purpose of each light and the operation of the reset button are described on page 5.

PUMPTEC-PLUS Pump Protection System

Operatio



A. Green Light

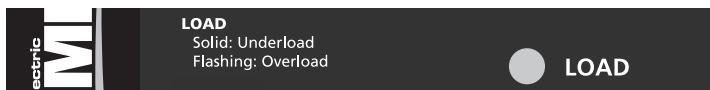


The green light (A) indicates that the status of the pump system is normal.

A **SOLID GREEN LIGHT** indicates that Pumptec-Plus has power and the contactor to the motor is closed but the motor is not running. This may happen when the pressure switch is wired in down-line from Pumptec-Plus and the switch is open. Pumptec-Plus is waiting for the pressure switch to close.

A **FLASHING GREEN LIGHT** indicates the pump motor is running normally and drawing the correct amount of power.

B. Yellow Light



The yellow light (B) indicates that a load fault has occurred.

A **SOLID YELLOW LIGHT** indicates an underload fault occurred. The Pumptec-Plus automatic restart timer will restart the motor in accordance with the position of the automatic restart timer switch setting. The switch should be set at the time of installation (refer to step 2). If set in the manual position, Pumptec-Plus must be reset manually by pushing the **RESET BUTTON (D)**.

A **FLASHING YELLOW LIGHT** indicates an overload condition occurred. This means that the pump system power draw was greater than the normal operating power (calibration) by more than 25% for more than 2.5 seconds. Pumptec-Plus will not run the pump system again until the **RESET BUTTON (D)** is pressed.

PUMPTEC-PLUS Pump Protection System

C. Red Light

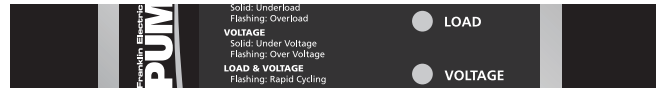


The red light (C) indicates a line voltage fault occurred and Pumptec-Plus has turned off the pump motor.

A SOLID RED LIGHT indicates an under voltage condition (line < 207 VAC) existed for more than 2.5 seconds. Pumptec-Plus will automatically try to reset the motor within two minutes. The RESET BUTTON (D) may also be pressed to clear this condition.

A FLASHING RED LIGHT indicates an over voltage condition (line > 253 VAC) has existed more than 2.5 seconds. Pumptec-Plus will automatically try to reset the motor within two minutes. The RESET BUTTON (D) may also be pressed to clear this condition.

B & C. Red and Yellow Flashing Lights



If the RED and YELLOW lights (B & C) are flashing on and off together, a rapid cycle condition was detected. A rapid cycle condition is defined as four or more motor starts per minute.



D. Reset Button

The reset button is used to restart the Pumptec-Plus from a tripped condition. Pressing the reset button for less than ten seconds has no effect on the calibration. Simply press and release the button. The unit will reset.

Pressing the reset button for more than 10 seconds will cause the unit to go into the calibration mode. A rotating light sequence from green to yellow to red will begin. At this point, the contactor closes and the motor will start to run. The unit will stay in the calibration mode for 3 minutes or until the reset button is pressed again.

If after three minutes the reset button is not pressed, the unit will revert back to its normal running mode, making no changes to the calibration.

Pressing the reset button before the three minute period expires will cause the unit to recalibrate to the motor load present at the time the reset button is pressed the second time.

PUMPTEC-PLUS Pump Protection System

Troubleshooting During Installation

Symptom	Possible Cause	Solution
Unit Appears Dead (No Lights)	No Power to Unit	Check wiring. Power supply voltage should be applied to the L1 and L2 terminals of the Pumptec-Plus. In some installations, the pressure switch or other control device is wired to the input of the Pumptec-Plus. Make sure this switch is closed.
Flashing Yellow Light	Unit Needs to Be Calibrated	Pumptec-Plus is calibrated at the factory so that it will overload on most pump systems when the unit is first installed. This overload condition is a reminder that the Pumptec-Plus unit requires calibration before use. See step 7 of the installation instructions.
	Miscalibrated	Pumptec-Plus should be calibrated on a fully recovered well with maximum water flow. Flow restrictors are not recommended.
Flashing Yellow Light During Calibration	Two-Wire Motor	Step C of the calibration instructions indicates that a flashing green light condition will occur 2 to 3 seconds after taking the snapshot of the motor load. On some two-wire motors, the yellow light will flash instead of the green light. Press and release the reset button. The green should start flashing.
Flashing Red and Yellow Lights	Power Interruptor	During the installation of Pumptec-Plus, power may be switched on and off several times. If power is cycled more than four times within a minute, Pumptec-Plus will trip on rapid cycle. Press and release the reset button to restart the unit.
	Float Switch	A bobbing float switch may cause the unit to detect a rapid cycle condition on any motor or an overload condition on two-wire motors. Try to reduce water splashing or use a different switch.
Flashing Red Light	High Line Voltage	The line voltage is over 253 Volts. Check line voltage.*
	Unloaded Generator	If you are using a generator, the line voltage may become too high when the generator unloads. Pumptec-Plus will not allow the motor to turn on again until the line voltage returns to normal. Over voltage trips will also occur if the line frequency drops too far below 60 Hz.
Solid Red Light	Low Line Voltage	The line voltage is below 207 Volts. Check line voltage.
	Loose Connections	Check for loose connections which may cause voltage drops.
	Loaded Generator	If you are using a generator, the line voltage may become too low when the generator loads. Pumptec-Plus will trip on under voltage if the generator voltage drops below 207 Volts for more than 2.5 seconds. Under voltage trips will also occur if the line frequency rises too far above 60 Hz.

*Report high or low line voltage to the power company.

PUMPTEC-PLUS Pump Protection System

Troubleshooting After Installation

Symptom	Possible Cause	Solution
Solid Yellow Light	Dry Well	Wait for the automatic restart timer to time out. During the time out period the well should recover and fill with water. If the automatic reset timer switch is set to the manual position, then the reset button must be pressed to reactivate the unit.
	Blocked Intake	Clean or replace pump intake screen.
	Blocked Discharge	Remove blockage in plumbing.
	Check Valve	Replace check valve.
	Broken Shaft	Replace broken parts.
	Severe Rapid Cycling	Machine gun rapid cycling can cause an underload condition. See flashing red and yellow lights section below.
	Worn Pump	Replace worn pump parts and recalibrate.
Flashing Yellow Light	Stalled Motor	Repair or replace pump motor. Pump may be sand or mud locked.
	Float Switch	A bobbing float switch can cause two-wire motors to stall. Arrange plumbing to avoid splashing water. Replace float switch.
	Ground Fault	Check insulation resistance on motor and control box cable.
Solid Red Light	Low Line Voltage	Step C of the calibration instructions indicates that a flashing green light condition will occur 2 to 3 seconds after taking the Snapshot of the motor load. On some two-wire motors, the yellow light will flash instead of the green light. Press and release the reset button. The green should start flashing.
	Loose Connections	Check for excessive voltage drops in the system electrical connections (i.e. circuit breakers, fuse clips, pressure switch, and Pumptec-Plus L1 and L2 terminals). Repair connections.
Flashing Red Light	High Line Voltage	The line voltage is over 253 Volts. Check line voltage.* The Pumptec-Plus will try to restart the motor every two minutes until line voltage is normal.
Flashing Red And Yellow Lights	Rapid Cycle	The most common cause for the rapid cycle condition is a waterlogged tank. Check for a ruptured bladder in the water tank. Check the air volume control or sniffer valve for proper operation. Check the setting on the pressure switch and examine for defects.
	Leaky Well System	Replace damaged pipes or repair leaks.
	Stuck Check Valve	Failed valve will not hold pressure. Replace valve.
	Float Switch	Press and release the reset button to restart the unit. A bobbing float switch may cause the unit to detect a rapid cycle condition on any motor or an overload condition on two-wire motors. Try to reduce water splashing or use a different switch.

*Report high or low line voltage to the power company.

STANDARD LIMITED WARRANTY

Except as set forth in an Extended Warranty, for twelve (12) months from the date of installation, but in no event more than twenty-four (24) months from the date of manufacture, Franklin hereby warrants to the purchaser ("Purchaser") of Franklin's products that, for the applicable warranty period, the products purchased will (i) be free from defects in workmanship and material at the time of shipment, (ii) perform consistently with samples previously supplied and (iii) conform to the specifications published or agreed to in writing between the purchaser and Franklin. This limited warranty extends only to products purchased directly from Franklin. If a product is purchased other than from a distributor or directly from Franklin, such product must be installed by a Franklin Certified Installer for this limited warranty to apply. This limited warranty is not assignable or transferable to any subsequent purchaser or user.

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d. Without limiting the generality of the exclusions of this limited warranty, Franklin does not warrant the adequacy of any specifications provided directly or indirectly by a purchaser or that Franklin's products will perform in accordance with such specifications. This limited warranty does not apply to any products that have been subject to misuse (including use in a manner inconsistent with the design of the product), abuse, neglect, accident or improper installation or maintenance, or to products that have been altered or repaired by any person or entity other than Franklin or its authorized representatives.

e. Unless otherwise specified in an Extended Warranty authorized by Franklin for a specific product or product line, this limited warranty does not apply to performance caused by abrasive materials, corrosion due to aggressive conditions or improper voltage supply.

f. With respect to motors and pumps, the following conditions automatically void this limited warranty:

1. Mud or sand deposits which indicate that the motor has been submerged in mud or sand.
2. Physical damage as evidenced by bent shaft, broken or chipped castings, or broken or bent thrust parts.
3. Sand damage as indicated by abrasive wear of motor seals or splines.
4. Lightning damage (often referred to as high voltage surge damage).
5. Electrical failures due to the use of non-approved overload protection.
6. Unauthorized disassembly.

TOLL-FREE HELP FROM A FRIEND

Phone Franklin's toll-free Technical SERVICE HOTLINE for answers to your installation questions. When you call, a Franklin expert will offer assistance in trouble shooting your pump protection system and provide immediate answers to your motor application questions.

Franklin Electric Technical SERVICE HOTLINE (800) 348-2420



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